



Andrews Adhesives

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Special Order Terms & Conditions

Special order items are ordered directly from the manufacturer, which is Pratley, South Africa.

- 1) We advise prior to ordering, a chargeable sample to be requested to confirm that the goods are suitable for your specific application.
 - 1.1) As cable diameters do vary and to be 100% sure, we advise that you physically measure the bedding size prior to ordering to obtain the appropriate box.
- 2) All Special Order items are subject to a lead-time of up to 6 weeks. We are not responsible for early shipping or for any shipping delays or for any costs that may occur.
- 3) All Special Orders are subject to cost for freight, handling, insurance and Customs clearance, which will be quoted at time of enquiry.
- 4) Once a Purchase/Sales Order for the special order items has been placed, the order cannot be cancelled under any circumstances.
- 5) If for any reason the original order needs to be amended, you may be subject to additional freight costs and there may be increases in the lead times.
- 6) Orders cannot be shipped partially
- 7) Special Order items cannot be returned under any circumstances
- 8) We may require full or part payment prior to ordering.
- 9) All Special Orders are subject to agreement form to be signed.